
Privacy Notice for Deep Dive – Remote Teaching

The purpose of this document is to explain what personal information (data) will be collected as part of this research into remote teaching, why we are collecting it and who is responsible for keeping it safe.

1 Why are we collecting this data?

The aim of this project is to take a ‘deep dive’ into schools’ and colleges’ use of remote teaching, both before and during the pandemic. Understanding how schools and colleges have used remote teaching, the tools they used and how they selected and engaged with them, will provide the education sector and policy-makers with useful information. This will inform evidence-based recommendations for how remote learning can be most effectively deployed in the future. As such, the research is being carried out in the public interest.

2 Who is this research project funded by?

This work is being carried out by The National Foundation for Educational Research (NFER), on behalf of the Department for Education (DfE). For the purpose of data protection legislation, the DfE is the data controller and NFER the data processor for the personal data processed as part of the ‘Deep Dive – Remote Teaching’ project.

3 What is the legal basis for processing activities?

The research is being undertaken as part of DfE’s public research function and it is in the public interest to carry out the research. Therefore, the processing of personal data through this project is defined under the General Data Protection Regulation (GDPR) as the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller. The legal basis for processing your personal data is ‘Public Task’ (Article 6 (1) (e)).

Schools/colleges will have the choice about whether they would like to be publicly credited in the final report. This will be agreed prior to the interview taking place. If they choose not to be named, then neither the school/college nor any individual attached to the setting will be identified or identifiable. Should we wish to present or publish any information where you or your school/college

may be identifiable, for instance, in an exemplar case study of how a school/college has used remote teaching, we will seek your agreement to process your personal data.

4 How will personal data be obtained?

School and college contact details will be obtained from [Get Information About Schools](#) (the register of schools and colleges in England) and from web searches, as well as directly from DfE, while all attitudinal/experiential data will be collected directly from research participants.

NFER will collect personal data regarding school/college participants via the following methods:

- Interviews with senior school/college leaders.
- Interviews with staff members with responsibility for EdTech tool purchasing and implementation (if different from above).
- Interviews with staff members with a lead responsibility for remote education.
- Interviews with class teachers with experience of undertaking remote teaching.
- Observations of live or pre-recorded remote lessons.
- Analysis of school and college monitoring and evaluation data, collected directly from schools and colleges, on their use of EdTech and its effectiveness and outcomes.

5 What personal data is being collected by this project?

Personal data will be collected from interviewees on:

- Names and contact details
- Their experiences of using different products and tools to support remote teaching, including how they were selected and implemented.
- Their experiences of measuring the success of these tools, if at all.
- Their views on what has worked well and less well, and why.
- Their views on what additional features/functions they would like to see adding to their recommended tools, if any, and why.
- What they have learnt as a result of remote teaching during the pandemic, and their views on the benefits and drawbacks of this mode of teaching.
- Their future plans for remote teaching, and their views on potential opportunities and benefits as well as barriers and disadvantages.

6 Who will the personal data be shared with?

No personal data from this study will be shared with any third party unless there is a justified purpose for doing so. All data shared with the DfE will be in anonymised form, unless individual schools/colleges and interviewees have agreed to be identified (see Section 3 above).

NFER has all appropriate technical and organisational measures in place to protect personal data.

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Interviews may be undertaken and recorded via telephone or by using the video conferencing software GoToMeeting or Zoom. The general privacy notices or policies for the two video conferencing platforms can be found at the links below:

- GoToMeeting: <https://www.logmein.com/legal/privacy>
- Zoom: <https://zoom.us/privacy>

The interviews may be recorded so the research team can ensure the notes they produce are accurate. The recording will not be listened to by anyone outside of the research team and your permission to record will be asked at the start of the interview.

The findings of the study will be published in a final report, which will be freely available online, in early 2022.

As a thank you for taking part, interviewees will be offered an Amazon voucher. Where interviewees agree to accept these vouchers, their names and email addresses will be used to order and send the vouchers.

7 Is personal data being transferred outside of the European Economic Areas (EEA)?

No personal data is being stored or transferred outside of the EEA by NFER for this study.

The video-conferencing software may transfer data outside of the EEA; such transfer is safeguarded by use of the Commission's Standard Contractual Clauses.

8 How long will personal data be retained?

Personal data collected and used by NFER for the purposes of this study will not be kept longer than is necessary and will be deleted securely in accordance with NFER's internal policy within one year of report publication, currently expected to be March 2023.

9 What rights do I have over my personal data?

Participants can withdraw from the study and/or stop their data from being processed as part of the study at any time.

Under certain circumstances, you have the right:

- to request access to information that we hold about you (subject access request)
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing

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- to restrict our processing of your personal data (for example, permitting its storage but no further processing)
- to object to our processing
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If at any time you wish to exercise any of these rights and/or withdraw your data from the evaluation, please contact Matt Walker on m.walker@nfer.ac.uk or NFER's Compliance Officer on compliance@nfer.ac.uk with any queries.

10 Who can I contact about this project?

NFER is responsible for the day-to-day management of this study. Contact Matt Walker on m.walker@nfer.ac.uk with any queries.

DfE determines the purposes and means of processing personal data as part of this project. Please see the DfE's Personal Information Charter for further information and contact details for their Data Protection Officer.

If you have a concern about the way this evaluation processes personal data, we request that you raise your concern with us in the first instance (see the details above). If you are still dissatisfied, you can contact the Information Commissioner's Office, the body responsible for enforcing data protection legislation in the UK, at <https://ico.org.uk/concerns/>.

11 Last updated

We keep this privacy notice under review to make sure it is up to date and accurate. Any changes will be noted. This privacy notice was last updated on 6th January 2022.